



中国工商银行 (加拿大)
INDUSTRIAL AND COMMERCIAL BANK OF CHINA (CANADA)

尊敬的客户:

鉴于选择通过网上银行和手机银行等渠道办理业务的客户不断增加,周六通过我行网点办理业务的客户数量逐渐下降,为有效分配人力资源,促进我行综合管理水平和服务水平的全面提升,自**2023年10月1日起**,工银加拿大列治文山分行和万锦分行**周六将停止营业**,新营业时间将调整如下:

列治文山分行:

Unit 102-103, 350 Hwy 7 East, Richmond Hill, Ontario L4B 3N2

- 星期一至星期四: 上午 9:30 – 下午 4:30
- 星期五: 上午 9:30 – 下午 6:00

万锦分行:

Unit B-88, Pacific Mall, 4300 Steeles Avenue East, Markham, Ontario L3R 0Y5

- 星期一至星期四: 上午 10:00 – 下午 5:00
- 星期五: 上午 10:00 – 下午 6:30

如给您造成不便,敬请谅解。如有疑问,可咨询我行客服热线: 1-877-779-5588。感谢您的理解与支持。

特此公告

中国工商银行 (加拿大)



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TO OUR VALUED CUSTOMERS:

We have noticed a substantial shift in customer preferences for daily banking, with an increasing number of customers opting for digital banking services and a decrease in branch visits during weekends. In response to the trend and to deliver better banking services to our customers, we have made some adjustments to the operating hours.

Commencing **October 1st, 2023**, both the Richmond Hill and Markham Branches **will no longer operate on Saturdays**. Please note the new business hours as follows:

Richmond Hill Branch:

Unit 102-103, 350 Hwy 7 East, Richmond Hill, ON L4B 3N2

- Monday to Thursday: 9:30 AM – 4:30 PM
- Friday: 9:30 AM – 6:00 PM

Markham Branch:

Unit B-88, Pacific Mall, 4300 Steeles Avenue East, Markham, ON L3R 0Y5

- Monday to Thursday: 10:00 AM – 5:00 PM
- Friday: 10:00 AM – 6:30 PM

If you have any questions, please consult our customer service hotline at:
1-877-779-5588.

Thank you for your understanding and support.

Industrial and Commercial Bank of China (Canada)